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#13  
SP  
12-15-63  
PATENT

Customer No. 22,852  
Attorney Docket No. 06502.0338

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: )  
Michael SIJACIC et al. ) Group Art Unit: 2171  
Serial No.: 09/867,650 ) Examiner: Unassigned  
Filed: May 31, 2001 )  
For: METHODS AND SYSTEM FOR )  
DEFINING AND CREATING CUSTOM )  
ACTIVITIES WITHIN PROCESS )  
MANAGEMENT SOFTWARE )

RECEIVED

AUG 28 2003

Technology Center 2100

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**SUBMISSION OF REPLACEMENT DRAWINGS**

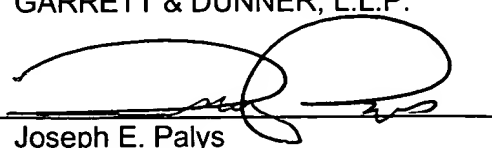
Subject to the approval of the Examiner, please replace the drawings in the above-identified application with the eighteen sheets (18) of drawings filed herewith (Figures 1-18). The replacement drawings make no substantive changes to the originally-filed drawings, but rather place the drawings in formal format. If the replacement drawings for any reason are not in full compliance with the pertinent statutes and regulations, please so advise the undersigned.

If any fees are necessary for the submission of these replacement drawings, please charge our Deposit Account No. 06-0916.

Respectfully submitted,

FINNEGAN, HENDERSON, FARABOW,  
GARRETT & DUNNER, L.L.P.

By:



Joseph E. Palys  
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Dated: August 27, 2003

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